

Frequently Asked Questions for Education Programs

When do programs begin and end?

Unless otherwise noted for a specific program, all programs begin with registration at 4:30 on the opening day and end with the noon meal on the final day.

What is covered in the registration fee?

Prices for overnight programs include room, board, and tuition.

Are meals included with commuter rates?

Commuter rates include lunch and dinner during the program.

Can I choose a roommate if I want to share a room?

Yes, if at the time of registration, you indicate the name of the person with whom you would like to room, that person also registers, and the proposed roommate also indicates a preference to room with you. You may also contact the Registration Office at 610-566-4507, ext. 137 or info@pendlehill.org to make your request.

If you wish to share a room and do not have a person in mind to share your room, we will assign a person of the same gender as you to share your room. If you have special considerations regarding a room assignment, please contact the Registration Office at 610-566-4507, ext. 137 or info@pendlehill.org

Do your guest rooms include en suite bathrooms?

Almost all of our bedrooms require our guests to share bathroom facilities with other guests. We have several individual bathrooms on every floor or wing that are shared among the guests on that floor or wing. If you have special mobility or access needs requiring immediate access to a bathroom, you should contact the Registration at 610-566-4507, ext. 137 or info@pendlehill.org

Do I have to pay the full amount when I register?

Yes, we require full payment at the time of registration.

Do you offer scholarships?

Pendle Hill can provide a limited number of partial scholarships to those with limited means. We ask that you consider your resources, alternative sources of funding (your friends and family, your religious community, your school, or your workplace), and your needs before contacting 610-566-4507, ext. 129 with a request for financial assistance.

Does Pendle Hill offer scholarships in exchange for work?

No.

Does Pendle Hill offer wi-fi service?

Yes, wi-fi service is available in all buildings for meetings and sleeping.

What happens if I have to cancel my registration?

- A \$50 processing fee is charged for **all** registrant-initiated cancellations.
- If you notify within 14 days before the program's start date that you wish to cancel your registration, we will refund your fee, less the \$50 processing fee.
- If you notify us between 1 and 14 days before the program's start date that you wish to cancel your registration, we will credit your registration amount (less the \$50 processing fee) onto a gift certificate to be used at Pendle Hill for up to one year from the date of cancellation. This gift certificate can be used for a sojourning stay, meals or another Education program.
- No credit or refund will be given for cancellations made less than 24 hours before the program begins, in the event that you leave early for any reason, or do not arrive at all.

What happens if Pendle Hill has to cancel a program?

Pendle Hill reserves the right to cancel any program at any time. If this occurs, the \$50 processing fee will be waived. We encourage you to take a personal retreat here at Pendle Hill and accept a partial refund of the balance due. You may also transfer your full registration towards another scheduled program or receive a refund in full.

Pendle Hill is not responsible for any travel or incidental expenses incurred as a result of its cancellation. Please check with the Registration Office at 610-566-4507, ext. 137 or info@pendlehill.org, before you make final travel reservations.

Does Pendle Hill provide linens?

If you are an overnight guest, Pendle Hill provides bed linens, pillow, and blanket, plus a bath towel, bathmat, washcloth, a bar of non-scented soap, and a water cup.

What do I need to bring?

We will send you a letter two weeks before your scheduled event with this information, including anything specifically required for your workshop, short course, or retreat.

Pendle Hill is in a wooded setting, and you will be outdoors between buildings. We advise you to dress with layers in comfortable, casual clothing and outerwear suitable to the weather condition predicted for your stay. Comfortable walking shoes and an umbrella are often useful. Depending on the season, we would recommend bringing a sunhat or cap and insect repellent.

Because most of our bathrooms are shared, we recommend that you bring a bathrobe and slippers.

Other items to consider bringing: a flashlight, alarm clock, journal, camera.

Please contact the Registration Office at 610-566-4507, ext. 137 or info@pendlehill.org for any additional questions.