

Pendle Hill *On Campus* Education Programs Frequently Asked Questions

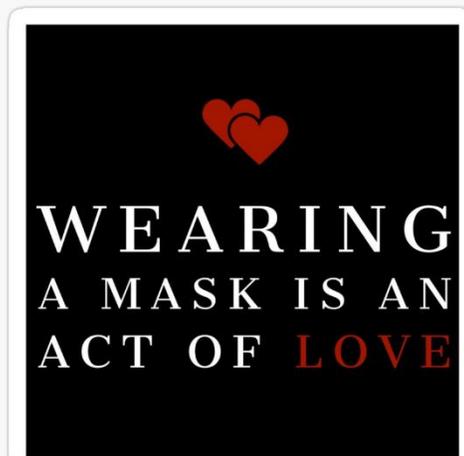


What is Pendle Hill doing to reduce the spread of COVID-19?

- All guests on campus be fully vaccinated against COVID-19. Please see our [FAQ](#) about this policy.
- iWave ionizers are installed in our meeting spaces and dining areas.
- All staff are required to be fully vaccinated, except those with a religious or medical exemption.
- Commonly touched surfaces are disinfected daily.
- We are limiting the number of guests that we will host on campus at any given time.
- Pre-arrival screenings are required for every guest.
- Masks are required indoors.

How you can help us reduce the spread of COVID-19:

- Refrain from participating at Pendle Hill if you feel ill or may have been exposed to COVID-19, and self-monitor your wellness and symptoms while on campus.
- Wear a mask when indoors with those not of your household/bubble.
- Maintain good hand-washing hygiene.
- Prioritize vaccinations in your family and encourage it in your community.



When do programs begin and end?

Unless otherwise noted for a specific program, all programs begin with check in at 4:30 on the opening day and conclude with the noon meal on the final day.

What is covered in the registration fee?

Prices for overnight programs include room, board, and tuition.

Are meals included with commuter rates?

Commuter rates include lunch and dinner during the program.

Do your guest rooms include en suite bathrooms?

Almost all of our bedrooms require our guests to share bathroom facilities with other guests. We have several individual bathrooms on every floor or wing that are shared among the guests on that floor or wing. Pendle Hill has a very small number of rooms with an en suite bathroom. You may request one of these bathrooms for an additional \$10 per night. Accommodation is based on availability. If you have special mobility or access needs requiring immediate access to a bathroom, please contact the Registrar at 610-566-4507, ext. 137 or registration@pendlehill.org

Can I choose a roommate if I want to share a room?

Yes. If at the time of registration, you indicate the name of the person with whom you would like to room, that person also registers, and the proposed roommate indicates a preference to room with you.

Currently, for COVID safety, we are only offering the shared room option for couples, families members, and friends attending programs together. We ask participants to not choose the shared room option if they do not plan to attend the program with someone specific.

Does Pendle Hill have Wi-Fi?

Yes. Wi-Fi is available in all buildings used for meeting and sleeping.

Does Pendle Hill provide linens?

If you are an overnight guest, Pendle Hill provides bed linens, pillow, and blanket, plus a bath towel, bathmat, washcloth, a bar of non-scented soap, and a water cup.

What do I need to bring?

We will send you a pre-arrival email one to two weeks before your scheduled event with this information, including anything specifically required for your on-campus program.

For most of our campus-based programs, the following is a good packing list:

- Face masks sufficient for the duration of your stay,
- A thermometer to monitor your daily temperature,
- Comfortable, casual clothing and outerwear that you can layer and will be suitable for the weather conditions predicted for your stay (Pendle Hill is in a wooded setting, and you will be outdoors between buildings),
- Comfortable walking shoes,
- Sun hat or cap and insect repellent, if the season warrants these,
- Bathrobe and slippers (as most bathrooms are shared),
- Consider bringing a flashlight, alarm clock, umbrella, journal, camera.

Do I have to pay the full amount when I register?

Yes, we require full payment at the time of registration. If this presents a hardship, please complete the financial assistance [application](#) and we will follow up with you.

Do you offer scholarships?

Pendle Hill can provide a limited number of partial scholarships to those with limited means. The financial assistance [application](#) will ask that you consider your resources, alternative sources of funding (your friends and family, your religious community, your school, or your workplace), and your needs. We do not offer scholarships in exchange for work.

What happens if I have to cancel my registration?

In order to cover administrative costs, a 15% processing fee will be charged for **all** cancellations. Additionally, the following rules apply:

- Cancellations made at least 14 days prior to the start of the program will result in a refund, less the processing fee.
- Cancellations made between one and 14 days before the start date of the program will result in a credit toward another Education program or sojourner stay at Pendle Hill up to one year after the cancellation date.
- No credit or refund will be given for cancellations made less than 24 hours before the program begins, or in the event that you leave early for any reason or do not participate at all.
- Cancellation forfeits any Pendle Hill scholarships that had been applied to an individual's registration, and individuals will need to re-apply for scholarship assistance for future programming.

What happens if Pendle Hill has to cancel a program?

Pendle Hill reserves the right to cancel any program at any time. If this occurs, the processing fee will be waived. You may transfer your full registration toward another scheduled program or receive a refund in full.

Pendle Hill is not responsible for any travel or incidental expenses incurred as a result of its cancellation. Please check with the Registration Office at 610-566-4507, ext. 137 or info@pendlehill.org, before you make final travel reservations.

Please contact registration@pendlehill.org for any additional questions about Pendle Hill Education Programs.